



## Capitol Region Educational Technology Leadership Cohort

September 11, 2020

12:00 – 2:00

Zoom

### Meeting Notes

#### Round table update of first week(s) of school:

##### **Zoom authentication for students.**

Laura Assem (Roseville City) went live on Tuesday. There were 7,000 students that hadn't signed in, today only have 57 that still have not logged in. The main issue the district/students have had is students forgetting to sign into Zoom first. Laura imported students as basic users to bypass the age authentication in Google, staff was done through Clever. The profile picture is defaulted to Google Account, so the district has been keeping an eye out for inappropriate ones. Laura did a one-time import and is now manually adding new students. Created associated domains so anyone that signs in using those domains will be added to group. Admin, Board, Staff and Students are the different groups. Once age verification is turned off students can just sign in directly without having to create a Zoom account. Noticed a large amount of drops due to network issues and submitted a ticket but still waiting to hear back. More than 60% of class producing the same error in different locations.

##### Zoom Contacts:

Head of Global Support & Services - Nick Chong <[nick.chong@zoom.us](mailto:nick.chong@zoom.us)>

CEO - Eric Yuan [eric.yuan@zoom.us](mailto:eric.yuan@zoom.us)

Ian Byerrum (Ackerman Charter School) – District is just using Google. There have been very few complaints about not having the ability to do breakout rooms, teachers have even found a workaround by creating a spreadsheet of different meeting IDs. It is Ian's understanding that Google will have breakout rooms in October.

Bryan Wilke (Dry Creek)– District is looking at a hybrid model with ½ morning and ½ in the afternoon. There will be an hour and fifteen minutes of cleaning in-between. Middle Schools are in block schedule, with am/pm capacity. Started with academy in the beginning of the year that will continue for families that do not want to go back to hybrid model but there is limited capacity. For teachers once school is back you're back, no option to continue distance learning unless they had signed up for the academy. Working with the teacher union to ensure everyone understands what is expected.

Barbara Schiffner (Twin Rivers) – Teachers Union won't allow livestreaming once students are back in the classroom.

Minh Do (Galt Elementary)– District has an academy where students signed up and will stay in distance learning for the whole year. No option to go back in person once in-person instruction starts up again, teachers have to choose one or the other.

### **Hot Spots**

Lots of districts have had challenges with Hot Spots. Some saying they don't provide the necessary bandwidth needed for what they are asking students/teachers to do. Galt is looking at internet essentials as an alternative. Jerry Jones suggested connecting with Marvin Lord at Center who has been using internet essentials program to replace hotspots and has a process in place to move over.

Barbara Schiffner – Twin Rivers centralized the pickup of hotspots at first, but at the start of school staged the pickup at school sites since they were handing out Chromebooks from there. The technology team will be taking it back as there was more control over the whole process when it was centralized. So far, the district has handed out 3,500 hotspots. Originally the district was working with Sprint but are now are working with Verizon and Comcast. Pushing Comcast now but think that families think that hotspots are better.

Most districts handed out hotspots to those families that requested them. There were no requirements set.

Peter Skibitzki (San Juan) – Not giving hotspots to staff. Have to use what they have at home or go to site. Teachers are shocked now when getting bills with overages.

Steve Mate (Elk Grove)– Offering teachers the opportunity to come into classrooms, have handed hotspots out to teachers that have health issues.

Elk Grove was delivering hot spots directly to houses. Twin Rivers has service centers where students/families can come to pick up, unless special situation.

### **Enrollment Numbers**

Twin Rivers seen a big drop in K-6. Robla pre-school has seen a big drop, k is a little low but building back up.

San Juan is harvesting information from Zoom which indicates when students sign in and when disconnect.

Barbara and Peter using Go Guardian with Zoom. Peter had to force Go Guardian to turn off after normal school hours as reports were bringing back personal information that the district didn't necessarily want to track.

### **Chromebooks**

Dry Creek still needs more Chromebooks. The district put in an order for 1,000 in May and another 400 in August but still waiting. San Juan is short 9,000 of 10,000 that were ordered in May. Elk Grove ordered 22,000 last month and expect to get them at the end of the month.

\$250 replacement, if a repair student is charged for parts only in Dry Creek and Roseville City.

Districts are buying new chargers as the chargers went out with students and they won't remember to bring them back. Looking at what to do with carts since they have to put back together.

There is the money for new equipment but having challenges with keeping the amount of staff needed to support. Twin Rivers got four additional people for help desk. San Juan is also asking for additional positions from cabinet.

Jerry Jones suggests building a 5-year budget plan to show that there is a shelf life for equipment that is being purchased. Set aside funds now so that when that life is up there is the ability to replace. Include inflation.

### **BESTNet Update**

Jerry Jones (SCOE) - Upgrading actual equipment, looked into four different companies/vendors. Jerry wants to setup meeting with Tech Directors and Network Administrators to figure out what is the best solution for everyone. Looking for time the week of the 20<sup>th</sup> or 28<sup>th</sup> of September for about an hour. The goal is to decide what product to go forward with and bring that recommendation back to SECC Board for approval and then move forward with purchasing equipment and install. Jerry hopes that this could be done by the end of fiscal year.

Liz Rhodes (SECC) – A reminder that there does need to be a review of budget and realize that funds are tied up in laddered CDs so it will take some time to get them. Also, since the funds are coming from the Cable Commission there is an equity issue and it needs to be shown that all districts were involved. Steve Bradley also needs to be included in the conversation.

### **Next Meetings:**

November 13, 2020 – Host: SCOE  
January 8, 2021 – Host: Roseville City  
March 12, 2021 – Host: Elk Grove  
May 14, 2021 – Host: Galt Elementary